CSWG Process Review
Provide Housing

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Process Overview: Mission Summary
Provide Housing

- Shelter Marines, families and recruits.
- Enhance quality of life for Marines and their families
- Support training and development of Marines.

Process Overview: Mission Summary (Continued)

- Key Processes:
  - Provide Housing Services
    - Process family housing applications, maintain waiting lists, assign families to homes. Assign unaccompanied personnel to rooms/beds.
    - Provide program oversight, administration and acquisition functions
  - Manage/Operate Family, Bachelor and Transient Housing
    - Maintain, repair, renovate, replace, furnish/equip; provide utilities, fire/police protection, pest control, refuse collection, resident relations
  - Manage/Operate Family Mobile Home Parks
    - Maintain, repair, provide utilities, provide fire/police protection, provide pest control, resident relations
  - Maintain/Operate Recruit Barracks
    - Maintain, repair, renovate, replace, furnish/equip; provide utilities, fire/police protection, pest control, refuse collection
  - Manage Recruit Barracks
    - Resident relations – interaction with recruits

Process Overview: Mission Summary (Continued)

- Principal Customers:
  - Marines/Families/Recruits
- Outputs (products/services):
  - Government-owned, leased and public-private venture housing for:
    - families
    - permanent party and transient bachelors
    - recruits

Process Review Assessment Chart
Provide Housing

Process Breakdown Table	Core Assessment Table				Risk Assessment Table		
	Core	Core Critical Enabler	Non-Core Must be Gov't	Non-Core Avail. In Market	Direct Effect on Operational Forces	Criticality	Military Performance Rqmt
Housing Services			X				
Manage/Operate Housing*				X	M	M	
Manage/Operate Trailer Parks**				X	L	L	
Maintain/Operate Recruit Barracks				X	H	H	
Manage Recruit Barracks		X					H

* Includes Family, Bachelor & Transient Housing

* 95% of Family Housing to be privatized by 2007

* Bachelor/Transient Housing management/operations are outsourcing candidates

** Trailer Parks to be privatized, then closed

Back-Up Charts

Core Assessment Table:

Justifying Core Critical Enablers (Must Be Gov't)

Subprocess	Justification
Manage Recruit Barracks	This function is directly related to introductory training and development of Marines, and to instilling ethos and culture.

Risk Assessment Table: Military Performance Requirement

Subprocess	Justification
Manage Recruit Barracks	High. Marine-to-Marine Recruit interaction required.

Core Assessment Table:

Justifying Non-Core Competencies (Must Be Gov’t)

Subprocess	Justification
Housing Services	Title 10 responsibilities associated with oversight/administration, acquisition and requirements/budget development. Quality of housing and housing services directly impact Marines and their families. (These functions represent a small percentage of the overall program.)

Risk Assessment Table:
Direct Effect on Operating Forces

Subprocess	Justification for “M” or “H” Risk
Manage/Operate Family, Bachelor and Transient Housing	Medium. Providing good quality, safe, affordable housing close to work, allows the operating forces to train, prepare and mobilize for their war fighting mission. Provides a direct impact on the effectiveness of the fifth element of the MAGTF. Positively impacts readiness and retention. (Military billets are associated with the management, operation and maintenance of bachelor and transient housing worldwide.)

Back-Up Chart 4

Risk Assessment Table:
Criticality Assessment

Subprocess	Justification for “M” or “H” Risk
Manage/Operate Family, Bachelor and Transient Housing	Medium. Failure to provide good quality, safe, affordable housing close to work could result in degradation in ability of Marines to fully focus on mission. Readiness and retention are affected. This has the potential to significantly impact operational commanders’ ability to train, prepare and mobilize operating forces.

Back-Up Chart 5

Risk Assessment Table:
Direct Effect on Operating Forces

Subprocess	Justification for “M” or “H” Risk
Maintain/Operate Recruit Barracks	High. Providing adequate recruit housing facilitates the development of Marines. Positively impacts readiness. Recruit training is essential to instilling ethos and culture.

Risk Assessment Table:
Criticality Assessment

Subprocess	Justification for “M” or “H” Risk
Maintain/Operate Recruit Barracks	High. Failure to adequately maintain and operate recruit barracks could result in degradation in ability to properly train and develop Marines. Recruit training is essential to instilling ethos and culture.